

Holiday Inn Southend

PET POLICY AGREEMENT

We are really pleased to have you and your pet as our guests at the Holiday Inn Southend.

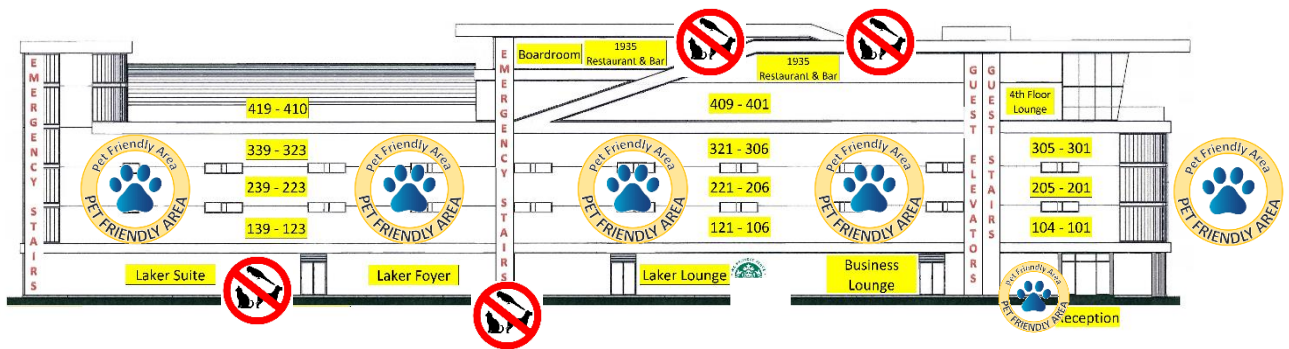
We have outlined a few simple guidelines that will help ensure the safety and comfort of you, other guest's and our staff whilst you visit our hotel.

1. Due to potential disturbances to other guests, such as barking, we ask that pets are not left unattended in guestrooms for any period. Being alone in a strange environment can cause them distress.



2. Should this be unavoidable, please ensure that Front Office has been notified, by dialing extension '0' - Any disturbance must be curtailed to safeguard our guests' rights to privacy and a peaceful stay.

3. Regretfully, the hotel prohibits the presence of pets in the hotel's Fitness Room (1st Floor) and the 1935 Restaurant and Bar areas on the 5th Floor. Should you wish to eat and have your dog with you, it will be okay to do so on the 4th-floor lounge area. Naturally, this exclusion does not apply to assistance dogs – Room service is also an available option aswell.




4. When outside of your guestroom, pets must be on a short leash or in a pet carrier.

5. You are responsible for cleaning up after your pet whilst both in the hotel and within its immediate vicinity, such as outside the hotel's entrance or within the Hotel Car Park. Our housekeeping department will be happy to provide you with refuse bags.

6. Time for walking your dog, this is a perfect time for Housekeeping to fully service your bedroom. You with your pet will be required to vacate the bedroom area fully whilst the service is carried out – this is for yours and the staff members safety and happiness. SIMPLE SERVICE IS ALSO AVAILABLE



7. At check-in the hotel will take payment of **£20 per night** to defray cleaning costs – returning the bedroom to such a clean state as to be suitable to anyone with a pet allergy.
8. The hotel reserves the right to charge you an amount, which the hotel will incur to repair our facilities for any damages caused by your pet – this could take the form of a pre-authorization whilst costs are sought if deemed necessary.
9. You are responsible for any personal injuries resulting from your pet. You must further agree to indemnify and hold harmless the hotel, its owners and its operators from all liability and damage suffered because of your pet.
10. The hotel can only allow guests to bring up a maximum of 2 pets per room to the hotel.
11. The guest needs to confirm that the pet has all required and up-to-date vaccinations and inoculations and does not have any communicable illnesses, diseases or pests. 
12. If the hotel determines in its sole discretion that the pet is objectionable to other hotel guests or visitors, it is the responsibility of the owner to make immediate arrangements to house the pet outside of the hotel or supervised in the bedroom at all times.
13. In the event of non-compliance with any of the aforementioned rules, the hotel reserves the right to revoke the permissions granted for the pet's stay.

HOUSE

Should you have any questions or need clarification on these policies, please do not hesitate to contact our Duty Manager through the Hotel Reception Desk.

We genuinely thank you for selecting our hotel and we hope that your stay with us is most enjoyable. Please let us know if there is anything we can do to make your stay more pleasurable and we look forward to providing you with an outstanding experience.

We kindly request that confirm you have read, agree with, and will adhere to the policies, guidelines, and procedures as outlined above.

Guest's Name: _____ Guest's Signature: _____

Room Number: _____ Kind of Pet: _____

Check-in Date: ___/___/___ Check-out date: ___/___/___

Witnessed by: _____
(Receptionist)

Witness Signature: _____
(Receptionist)